

## **Neighbor to Neighbor Program**

The AEP Neighbor to Neighbor Program lends a hand to those who are experiencing financial hardship and need to get back on their feet. Administered by Dollar Energy funds, the program provides eligible customers with a utility assistance grant applied directly to their AEP bill. This grant helps limited-income customers maintain or restore their basic electric service.

Heating Program starts October 3, 2022, through April 28, 2023 for services that are off or in threat of termination.

### Balance Requirement:

- Income Guidelines must be at or below 300% of the Federal Poverty Guidelines
- Outstanding balance on their AEP bill of at least \$50.00. Must be behind on bill payment 30 days or more with sincere effort payment, which means applicants must have paid at least \$75.00 on their account in the past three months. Exceptions apply for customers who are Veterans, Active Duty Military or those on Life Support. Maximum Grant amount an applicant may receive is \$500.00
- Account must be residential, single family home or apartment; Name on account must be that of an adult who is living in the home; Funds cannot be used to cover a security deposit or reconnection fees.

To schedule an interview, call (740)384-6421.

### Required documents:

- Proof of total household in for past 30 days
- Social Security cards for all household members
- Disconnection Notice or requirement to restore electric services
- Proof of co-payment for reconnect fees (if applicable)
- Electric services must be in adult name who is currently living in the home.