



May 1, 2022

## **Need Water, Wastewater Assistance? JVCAI may be able to help!!!!**

Jackson-Vinton Community Action, Inc, (JVCAI) can assist income eligible residents of Jackson and Vinton Counties with their residential water/wastewater bills. The Low Income Household Water Assistance Program (LIHWAP) helps with water and wastewater bills, this includes storm water. Eligible clients are those at or below 175% of the Federal Poverty Guidelines (the last 30 days to 12 months); who have been disconnected or received a disconnection notice; or need to establish a new service or transfer a service. LIHWAP applications can be completed online or in person. This program runs until September 30, 2022.

The following are the steps and documentation needed to apply:

- Photo ID for Primary Applicant
- Social Security Cards or Birth Certificates for all household members.
- Proof of legal residency for all household members.
- Income Documentation of the last 30 days up to a year for all members over the age of 18.
- Most current water/wastewater bill; letter of disconnect or the new address of the transfer. – The utility bill must be in an adult's name.
- The utility account must be coded residential – except in master-metered circumstances, which must be applied as separate units.
- Proof of Disability (if applicable)
- Landlord documentation if water bill is in landlord's name and the client is responsible to pay.

Final application for LIHWAP is September 30, 2022. If you have further questions or would like to schedule an appointment, please call us at 740-384-3722.

We look forward to serving you!!!